



Greenbrier Rail Services

1232 McKinley Avenue
Chicago Heights Illinois 60411
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August 22, 2008

Dear Valued Customer:

Greenbrier Rail Services is pleased to announce that we have successfully completed our preparations for the integration and expansion of our reconditioning facility in Peoria, Illinois. As of October 31, 2008, GRS will provide all coupler and yoke services from our Peoria operation.

Greenbrier Castings Peoria is an AAR Certified, full-service reconditioning facility which specializes in the refurbishment of freight car couplers, yokes, side frames and bolsters and is equipped with in-house heat treat capabilities and a rail siding. We also stock a wide range of new couplers and related fittings.

We have been working diligently to ensure that Peoria is capable of handling all of Greenbrier Castings production. We have reconfigured our process flow, expanded production capacity, enhanced our administrative support and quality processes and anticipate a smooth production transition from Chicago Heights.

We value your business and look forward to serving you from Peoria. Your Greenbrier sales representative will contact you within the next 30 days to work out the details of the transition as they relate to your account. Thank you for your understanding in this matter, our goal is to improve our service to you the customer.

If you have any questions or would like further detail on our transition plans, please contact me at 773-780-4165.

Sincerely,

Wendy Bennett
General Manager
Greenbrier Castings

Contact Information:

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